



- **REPSSA** has officially endorsed **ADR Access** as an Alternative Dispute Resolution Platform.
- **ADR Access** will provide all **REPSSA** members access to a simple and easy to use digital platform, that will allow them to resolve their disputes, as cheaply and expediently as possible, without having to subject themselves to costly and lengthy court proceedings.



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# Disputes

## **The following types of disputes can be referred to ADR Access –**

- Bad debt disputes with Clients
- Labour related disputes with Employees or Sub-Contractors
- Contractual disputes with Employees or Sub-Contractors
- Lease disputes with Landlords
- Performance disputes with Suppliers
- Liability disputes with Clients and/or Landlord

## **If not resolved and managed well, these disputes could have the following impact –**

- Loss of Income that could harm the future growth and cause irreparable financial damage to your business and brand.
- Reputational damage that could cause your business and brand unsurmountable financial harm.
- Relationship damage that could result in long term clients leaving you.
- Stress and Emotional Exposure that could have an impact on your mental health and physical well-being.

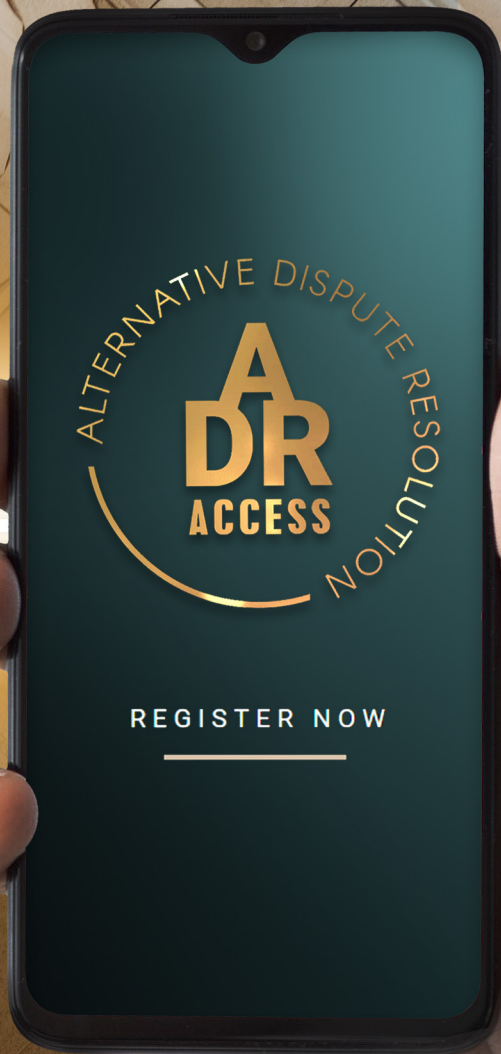


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- Take less than 1 minute to register your **FREE profile** on the ADR Access platform now by clicking on the **REGISTER NOW** button below – NO COSTS INVOLVED.
- Include ADR Access referral clause into your agreements. Once you have registered your profile the respective clauses will be forwarded to you.
- If no clause, the Parties refer the dispute to **ADR Access** by signing an Arbitration Agreement. Once you have registered your profile an arbitration agreement will be forwarded to you.

**REGISTER NOW**



# Benefits

Once the ADR Access referral clause is part of your agreements or if you sign an ADR Access arbitration referral agreement it will -

- Allow you to determine where and how a dispute will be resolved without involving the Courts
- Provide integrity to your dispute process
- Limit your financial risk and exposure
- Provide you access to a far more affordable process
- Provide you access to a far more expedient process
- Assist you in improving your bottom line financially
- Assist you in managing any form of potential reputational damage
- Assist you in maintaining and improving both personal and business relationships with clients, suppliers and landlords



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# EXCLUSIVE OFFER REPPSA MEMBERS ONLY

**Only once a person/entity has registered an ADR Access profile and purchased a credit will they be in a position to lodge a dispute.**

Although both Parties to the dispute are 50/50 responsible for costs of the arbitration, the person lodging the dispute will initially pay the credit at an upfront cost of R2900, to ensure that the matter does not get delayed and is heard as soon as possible. Once the funds are paid the credit will be uploaded and the person can then proceed to lodge a dispute.

REPPSA members are exempt from paying any upfront costs and will receive 5 pre-credits once they register their profiles. This will then place them in a position to lodge a dispute immediately without having the worry of paying any upfront costs. REPPSA members will only be billed for the dispute lodged once the opposing party either settles or defends the action.

In addition to this benefit, REPPSA members will also only be charged a fee of R750.00 per dispute lodged instead of their portion of costs, being R1450.00. Instead of paying said portion of costs immediately, REPPSA members will be invoiced and be granted 14 calendar days to finalize their payment.

Should you have any enquiries please call our offices at 076 727 8868 or send an email to [support@adraccess.co.za](mailto:support@adraccess.co.za)

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